



# Kintetsu World Express (Switzerland) Ltd.

e-Commerce

March 2019



*Global Logistics Partner*

*kintetsu world express*

e-commerce is our youngest but fastest growing business...



... it is specially designed to offer simplified cross-border in- and out operations for B2B and B2C providers

dedicated Handling facilities in our logistics Center in Bassersdorf incl. clean rooms for hygiene articles

# Kintetsu World Express (Switzerland) Ltd.

In our e-commerce Logistics Center in Bassersdorf we offer



# Kintetsu World Express (Switzerland) Ltd.



## Receiving

Inbound shipments by Air, Truck or Sea Freight (bonded)



## Handling

Transfer under bond by KWE own shuttle truck to and from Zurich Airport



## Customs clearance

Specially designed customs clearing features to meet crossborder e-commerce requirements for mass orders.

Extremely fast import clearing process as customer data can be imported via interface.

Consolidated import clearing process is also available. Dedicated customs account (ZAZ) for the billing process of Duty & VAT.

Clarification work in case of irregularities.

KWE bills all charges to our customers and not to the e-Shoppers.

Fiscal Representation.





## Distribution

Distribution within Switzerland by truck, van, postal or courier service or hand over to third party



## Return Centre

KWE act as a Return-Center while e-Shoppers can directly send their unsuitable items back to us

Processing of returned items as per customers requirements/instructions (web-entry)

Open, scan, count, check conditions, verify item against system, re-packing of returned items, print inner label, seal with outer label etc.

Storage and consolidation of the processed return shipments, prepare shipments for re-export



## Fullfilment

Checking, counting, unpacking, quality control, splitting, sorting, re-packing, etc.







## Re-exportation

Consolidated export clearance and return transportation to customer's hub by Air Freight, Trucking or Ocean Freight

As refund must be applied per declaration it is important, that we issue one export (consol) declaration for all items. Each item returned must be listed on this export declaration. (customer data necessary)



## Drawback

Application for refund of duty and VAT paid to Swiss customs authorities

Arrange customs dues refund-process as long as import and export clearance was performed by KWE

Credit refund to customer, not to e-Shoppers



## Disposal

Disposal for packing material and destruction for returned items with certificate if required



WE WORK HARD TO ACHIEVE...

**Highly satisfied Customers**  
**Sustainable business partnerships**



**Thank you**